

#### Best Practice Example is Better Than Procedure



Prescriptive Quality Engineering (PQE) A Roadmap to Responsible Quality for Excellence

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# Hello!

I am Md. Masuduzzaman Khan here because I love to connect with you to learn & share my challenges & success story of continuous quality & efficiency improvement projects.

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- Knit Fty: Square, Meghna, GMS, Palmal, Viyelatex, AKH, Mondal, US apparel(Pakistan)
- SW and Outerwear fty: Youngone, Snowtex, Paddock, Smart Jacket, Debonair
- Woven Bottom Fty: Kenpark, Tarasima, Ananta, Hameem, Tusuka, Columbia, Envoy, Goldtex, DMC, Simftex, Crystal apparel, Nien Hsing(Vietnam) Kassim, Kay & Emms(Pakistan), Mahmud Group, Square Denim

U Woven Tops Fty: Epic, Babylon, Medlar, Evince, Concord

## Index:

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#### **Objective**

**O**Theme tile

**O**Hope from this project

**@History and heritage of Bangladesh clothing** 

**COPQ** –challenge- opportunity of Bangladesh clothing

**OProblem define and exploration** 

**OVisual management & solution** 

**OWorkmanship problem & solution** 

**©**Fit problem & solution

**@Responsible quality for sustainability** 

@Conclusion

**©Feedback session** 



# **Objective: Think Big**

- Cultivate a high performance culture
- Implement best practice to improve process capability.
  - Reduce process defects to meet quality expectations & delight consumer.
  - Bridge between continuous process improvement to quality & productivity improvement.
  - Implement best problem solving tools
  - **Redu**ce waste & create value for sustainable quality
- **Create** purpose , create relationship , create engagement

# **Theme Title:**

ODream set: Dream big "Teamwork make a dream work "

Mind set: A historical analysis to charge our mind & "Cultivate high performance culture";

**@**Goal set: "Good plan is half done"

**O**Tool set: "Process excellence is the foundation of product excellence"

**©**Skill set: "Quality people will produce quality product"

OProblem set: "Stop problem before it starts"

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**OWorst case scenario: Convert problem into opportunity** 

**O**Achieve more doing less: 20% drives 80% result by 6D Pareto analysis

**©**Conclusion: It is time for quality improvement together







#### Create quality through imagination & fusion toward innovation



The Heritage of Bangladesh Clothing Industry; Roadmap to Quality & Productivity A Power Movement Toward Zero Defects.



Dream set

- > BD apparel heritage & culture,
- Key brands core purpose and values
- PQE quality improvement approach
- > ISO
- ≻ TQM
- ≻ Six Sigm<mark>a</mark>
- Prominent brands manufacturing excellence approach
- Best Practice of BD apparel manufacturer
- Data engineering & intelligence
- Quality Science & Engineering
- Preventive Science & Engineering
- Production science and engineering
- Pattern engineering
- Cutting engineering
- Seam Engineering
- Safety & Sustainability approach
- Holistic Approach for Quality Improvement
- United Nations Industrial Development Organization(UNIDO) & JAICA

Guideline for Implementation of <u>Total Quality Management</u> in Developing Countri "Road Map to Quality"



Blending Mythology for Alignment:



□ From JSS Pattern Approval to Shipment Lead Time will be Reduced from 75 Days to 45 Days.

- Production Lead Time will be Reduced from 30 Days to 20 Days.
- Continuous improvement in quality, productivity and cost

#### Hope from this project



- Can change and improve factory performance & process capability in terms of quality, efficiency, cost & delivery goal by 6 months through continuous improvement.
- Prescriptive Quality Engineering(PQE) approach will be followed for faster decision making and problem solving.
- To cultivate high performance and quality culture successfully implement quality engineering / ISO/TQM/Lean/ Six sigma tools.
- Data traceability & visibility will be improved to generate result oriented action through data engineering.
- > Improve operator and QC skill & capability through coaching and development.
- Clear operational guideline, problem escalation process and training material will be provided to the concern work station and responsible employee.
- Manufacturing speed will be improved through process Digitalization, automation, OEE & productive maintenance..
- > Employee safety, spirit & collaboration will be increased through 7S and visual workplace solution
- > 80% workmanship & measurement defect will be prevented before sewing start.
- Sewing & Finishing DHU will be reduced below 10% by 6 month

#### Hope from this project



- Fit & measurement defects will be zero within 6 months.
- > Effective PP meeting could be preformed by 10 minutes through pre-production engineering & PQE
- For urgent delivery styles pattern correction could be provided by pattern engineering without PP/Pilot exercise & compromising quality and measurement.
- Improve pattern accuracy & traceability 100%
- In long run bulk production could be stat without PP/pilot meeting. Sample section will be connected to the manufacturing through CTQ, historical data to overcome the quality risk. PP/Pilot sample could be provided from 1<sup>st</sup> bundle/initial bulk. It will save 10 days from precious lead time.
- Product quality will be ensure without FA by functional tollgate inspection & roaming inspection. RFT will be achieved 100% in FA
- Seam related defects will be reduced & garment appearance will be beautiful through seam engineering.
- QA will be able to give clear instruction to fty maintenance and IE for machine adjustment, needle selection, and needle change over time, machine speed, feed mechanism and other parameter using "Seam Engineering Scale" by 1 minute with 100% accuracy.
- > Fabric utilization capability will be improved and wastage will be reduced 2% by 6-12 month
- Reduce off shade, CSV, SSV occurrence 0% through proper control and shade management
- Bulk gmts rejection % will be improved & cut to ship will be increased to 1% by 6-12%



A people without the knowledge of their past, origin & culture is like a tree with no roots.



# Bangladesh

"The Land of Many Possibilities and Opportunities"



#### "This is not too late to change our brain even at 80 years old" - Neuroscience

600 billons neurons 256 billions GB 400 years live video More than Encyclopedia Britannica





Most human only use 10% of their brain Unlock the brain power To do attitude Growth mindset



Eye Power





Over 2 million moving parts Can process 36,000 bits of information every hour Powerful than 576 megapixels camera Asses color within a second & powerful than spectrophotometer





Power to people Improve people skill Quality people will produce quality product





### Forgotten History of Bangladesh Clothing Performance

#### **Muslin's Story:** 4<sup>th</sup> century BCE-18<sup>th</sup> century

Muslin story is rich, varied & unique. This tapestry depicts the main events that shaped its life, led to its recognition, persecution & extinction (from 4<sup>th</sup> century BCE till 1757). It was embroidered by highly skilled craftspeople on high count cotton





#### In 1462 BC most Mummies of Egypt were covered in muslin

Pandit Jawaharlal Nehru wrote about this fabric in his book "Glimpses of World History", "Four thousand years old mummies of Egypt were wrapped in fine Bengal muslin. The skill of Bengal artisan was famous in the East as well as the West"

### Legendary fabric Muslin Modern technology defeated here





A 50 miter fabric could be squeezed into a match box!!!!
250 count to 1200 count
1400 threads per inch - 1800 threads per inch.

100 count	10 gm
200 count	5 gm
500 count	2 gm

Dr Taylor, a British textile expert wrote,-

- "Even in the present day, notwithstanding the great perfection which the mills have attained, the Dhaka fabrics are unrivalled in transparency, beauty and delicacy of texture."
- 'A hundred yards of it can pass through the eye of the needle, so fine is its texture.



Lined with countless fine, razor-sharp teeth, the upper jaw of a boalee (catfish) was used for combing karpas (raw cotton) to clean it before ginning and spinning.





A few of the more than 50 tools used by specialists to make the muslin weaver's *shana* (ultrafine-toothed reed comb) from a dense bamboo called *mahal* that allows for the setting of more than 1,000 teeth per meter. On a loom, shanas keep separation among spiderweb-thin warp threads.

In the Bangla language, a place where muslin was made and sold was called *arong*, and the largest arong was at Panam Nagar, in Sonargaon, where the East India Company factory was located. It now stands as a reminder of how what was once the cloth of emperors was felled by an industrializing, colonial economy.

#### Bengal textile export increased to 93% on 1840. Bengal was the major exporter than China



Marie <u>Antonitte</u> in her famous "muslin dress" portrait, 1783(By Louise Elisabeth <u>Vigee</u> Le Burn) Queen consort of France

France Father: Holy Roman Emperor Francis



Muslin changed the fashion tastes in the West- Empress Josephine, the first wife of Napoleon & first Empress of French. She was the great lover of Muslin





MADE IN BANGLADESH

China

SE Asia

Bengal

Madras

Bombay

Mind Set





#### **Transformation of Bangladesh Textile and Clothing Industry**

Ancient Garment Factory, The lost city Panam Nagar, Sonargaon, The 1<sup>st</sup> Capital of Bengal, EST in 15<sup>th</sup> Century



**1<sup>st</sup> Generation Garment Factory** 







M/s Reaz Garments Ltd 1960-73

Desh Garments 1977



2<sup>nd</sup> Generation Garment Factory (Opex)



3<sup>rd</sup> Generation Green Garment Factory: AKH



#### US Garment Imports: FOB Prices Bangladesh 2010-Year Ending 07-19

	10	11	12	13	14	15	16	17	18	YE 07-19
World	\$2.89	\$3.25	\$3.24	\$3.21	\$3.19	\$3.13	\$3.00	\$2.96	\$2.98	\$3.00
Bangladesh	\$2.45	\$2.93	\$2.94	\$2.92	\$3.00	\$2.89	\$2.85	\$2.74	\$2.79	\$2.88
PCT +/-	-15.2%	-10.0%	-9.4%	-9.0%	-5.8%	-7.7%	-5.0%	-7.6%	-6.2%	-3.8%

#### Monthly Year to Year Change 2015 to 2021



# 6 Sigma vs Cost of Poor Quality





#### Percent Defect Free

Six sigma me	trics				
U	<b>Defects Per</b>				
<u>Sigma Level</u>	Million Opportunities				
2	308,770				
3	66,810				
4	6,210				
5	233				
6	3.4				

Most companies operate internally at 3 Sigma and externally at 4 Sigma



# **RMG Operations: Where we are?**



# Cost of poor quality



### Cost of Thread breakage's & Skip stitch

МС	WН	WD
60	10	270

Categories	Freq./Hr	Timeto re-Work (Min)	Loss Min/Day	Loss Min/ Month	Loss Min/ Year
Rethread after Breakage	1	0.5	300	7650	91800
Resew after breakage	1	0.75	450	11475	137700
Repair after Skip Stitch	1	0.75	450	11475	137700
Total Loss minutes			1200	30600	367200
Add system loss(20%)	- 22		1440	36720	440640
Loss of potential Garments			72	1836	22032
Loss in Hours			24	612	7344
Loss in Efficiency	3	3. J.	4.00%	4.00%	4.45%

Does it matters if only one breakage, one skip stitch per Hour !!!







Quality Failure for Fullness at Contour WB at reputed factory of Bangladesh Cost of Poor Quality: \$5M Transformation of QA,QE & QMS Toward Prescriptive Quality Engineering (PQE)







Shape the future now





# Data is a more valuable input than an opinion





 Visual management
 Digitalization
 Process optimization
 Automation
 Robotic manufacturing

Improve "Quality Data Management System". Take support from quality metrics and analytics to speed the problem-solving ability

Quality Management System-Complete visibility of quality for data based decision making

Quality data management system Index:

- 1 Pareto analysis: Fabric/trims/cutting/ sewing/finishing/laundry
- 2. Pareto analysis on Operator/process/machine / QI/ irregular
- 3. Pareto analysis on inline before & after check both sewing and finishing/ FA
- 4. Big cut panel, seam panel & overlock trims off measurement histogram analysis
- 5. Garment measurement histogram analysis before wash/before press/after press



#### Data analysis and decision-making process:

#### How to develop a plan to turn data into actionable or impactful results





32







### If can't measure, you cant manage If you can't manage, you can't control





PDF



			_					
Major Visual Defects (SQL) %	Factory	Monthly	< 4%	4-6%	> 6%	< 3%	3-5%	> 5%
First Pass @ Plant %	Factory	Monthly	≥ 95%					
Process Audits %	Factory	Quarterly	≥ 85%					



### Establish problem solving process





PDCA	DMAIC	A3	8D/PSP	The	8 pha
	Define	Clarify the Problem 1. Create Team & collect Information		CAP	PA pro
Plan	Measure	Break down the Problem	2. Describe the Problem		CAF
		Set a Target	3. Define Contain- ment Actions	Ma	Proble
	Analyse	Analyze the Root Cause	4. Analyze the Root Cause	It revie	Correcti
		Develope Countermeasures	5. Define possible corrective Actions	emen	Inv root (
Do	Improve	See Countermeasures	6. Implement corrective Actions	Manag	Corr Imp
Check	0.1.1	Evaluate Results & Processes	7. Define Actions to avoid Recurrence		Verificatio
Act	Control	Standardize Success	8. Congratulate your Team	CAPA =	corrective a

# The 8 phases of the CAPA process



APA = corrective and preventive action

#### Lean 6 Sigma > TQM approach > ISO Based An Innovative Problem Solving Framework > Prescriptive Quality Engineering (PQE)



# PQE Problem Solving Framework






PQE Problem Solving Process excel format & presentation:

- •Capture top defect by Pareto/defect frequency analysis
- Problem escalation date

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- •Problem description and background analysis
- Problem's current condition (metrics/picture)
- Problem solving team formation & set deadline
- Identify cause with fishbone analysis
- Root cause analysis with five why
- •Preventive & corrective solution
- •Improvement evidence after correction (metrics/picture)
- •Validate permanent correction & prevent repetitions
- •Progress monitor and result confirmation
- •Recognize team with closing remark

<u>PQE Problem solving process presentation</u>.
 <u>PSP format</u>
 RCA Tool





D



#### Monitor and execute corrective actions monthly basis to evaluate the progress







## "Quality People Will Produce Quality Product"



"Quality control starts and ends with training."





Good Training Easy Wining







Are all training materials readily available (i.e.. Manuals, presentations)?









## Happy sewing

### Small invest in a coach will convert big return in labor productivity

#### How To Be A Smarter Garment Operator



1	<ul> <li>Happy sewing : English</li> </ul>
2	<ul> <li>Happy sewing : Bangla</li> </ul>
3	Presentation
4	Survey report
•5	• Format



## **QC Skill Improvement Program**





Month 🗲	January	February	March	April	May	June	VINC	August	September	October	November	December
Process 🕹												
Incoming Inspection	Angle						Angle	1				
Production: Molding		William						William				
QC Inspection			Joshua		-				Joshua	·		
CAPA		1		Sonya	1			1		Sonya	111	
Nonconforming Materials					Katya						Katya	
Purchasing & Supplier Eval.	_		_			Sylvia				_	_	Sylvia
Data Analysis	Tomas						Tomas					
Production: Assembly		Alberto			_			Alberto				
Maintenance & Calibration			Otto						Otto			
Document Control & Training				Kiley						Kiley		
Management Review					James						James	
Internal Audits & Mngt. Review						Meghan						Meghan

#### **Calibration Exercise:**

- 1. Mock evaluation.
- 2. Munsell Eye test.
- 3. Measurement correlation & mock evaluation
- 4. Measurement Tape Interpretation
- 5. Fraction Exams
- 6. Arithmetic Test
- 7. Quality inspector's Numeric & Spatial awareness test







Periori	lance	
Test Name	Gained Score	Pass Score
Mock Test	87	>80
Munsell Test	24	<30
Dexterity Test (Marble)	84	<96
Dexterity Test (Peg)	42	<61
Spatial Test	87.5	>80
Eye Vision Test	20/25	<20/40
Valid Until : 31 General Instructions :	L-August-2	2019

Turn The Tabs Off in Break

and Closing Time

GROW YOUR SCORE POOR GOOD



## **Role of QA Manager**







• "A manager develops people. Trains them to stand upright and strong or deforms them. A manager may do them well, or may do them wretchedly"—Peter F. Drucker









### Maintenance, Production, IE & technical role improvement



### Middle manager development-roles of middle managers









# Hard Training Easy Winning







#### "Smart QC will Transform Problem Into Solution for Meaningful Result"





Be a Quality Controller



Be a Quality Assauer



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Be a Quality Engineer



4

5



Be a Quality Architecture



Be a Quality Ambassador



#### Be a Quality Doctor



## Establish problem solving process through PQE





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• Document all action plan & drive toward solution through PQE



## **Problem is the king of solution kingdom**









## Problem define & exploration

Problem is the opportunity of solution

□ Failure is the first step of solution

Repetition of problem is your choice



## PROBLEM SOLVING



#### Enter your sub headline here





## Rescue approach for problem solving



#### Quality Improvement Projects Material





## **Project Management Process & Initiative**

#### Impact

An initiative with a high impact would mean one of the followings:

- The initiative needs to happen in order to achieve the desired future state
- The initiative will significantly reduce cost or increase revenue

### Effort

The "Effort" criteria is assessed based on the followings:

- Ease of implementation
- Time frame required
- Resources required (Number of people, capital investment, etc.)



#### Responsible & holistic quality improvement approach for quality and productivity excellence

- •Bangladesh textile and clothing industries competitiveness and opportunity: A historical analysis
- Data engineering & digitalization for real data analysis to shape the future
- •7S & Visual management : Power to the people for quality & productivity improvement
- •Operator training program: Quality operator will produce quality product
- QC coaching & development program: How to be a smarter QC
- •Problem escalation process : A quick quality improvement tool for garment factory
- Smarter sample evaluation; Best approach to improve sample & mass production accuracy
- •Material validation to reduce material waste & minimize quality risk
- Pattern engineering for measurement & fit excellence
- Cutting engineering for cutting quality excellence & reduce fit defects
- •6D Pareto Analysis for Achieving 80% Result by 20% Efforts & Resource.
- Understanding on seam engineering for beautiful garments
- •Six sigma seam engineering project for visual defect solution
- Case study on Seam Puckering to improve visual appearance
- Six sigma quality improvement project for Brocken & skip stitch reduction
- CTQ analysis: A tool to reduce visual defect
- Measurement problem solving process for root cause analysis on fit defects
- •Six sigma quality improvement project to reduce fit defect



Hungry for Learning is Essential for Quality Improvement

#### Responsible & holistic quality improvement approach for quality and productivity excellence



Problem se





## **Toolkit Application Formulation Process**

- Feasibility study with DFMEA/MFMEA/PFMEA/QFMEA
- CTQ analysis & problem solving
- Formulate guality improvement project/case study
- Convert method into actionable application /format for implementation
- Pilot run to verify reliability
- Validate the performance & result
- Finalize project report/material and supporting format for mass implementation
- Celebrate success

## **Process Improvement Toolkit includes:**









"It is most important that top management be quality minded. In the absence of sincere manifestation of interest at the

top, little will happen below<sup>77</sup>

Joseph M. Juran





Process Analysis is the foundation toward achieving Process Excellence.



"85% of the reasons for failure to meet customer expectations are related to deficiencies in systems and processes... rather than the employee"

## Quality management system improvement









**Continuous Process of Improving Quality** 



# 10 Best practices for process improvement

Engage all of your workers

Let your people know what you expect from them

Give them the training they need

Trust your people to make some of the changes

**Control material waste** 

Organize your workplace with 5S

Initiate a preventive maintenance (PM) program

**Monitor your suppliers** 

Solicit ideas from your customers

Standardize your workers' tasks



### **Problem trend analysis:**

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Following key non-conforming process directly related to product quality improvement & key barrier for defect minimization:

Key non-conforming process in Bangladesh apparel manufacturing : A PQE Observation:

- Quality management system & function
- Quality improvement drive and CAP validating process
- Problem solving team formation & quality problem escalation process.
- KPI analysis, validation , quality data integrity
- House keeping , visual management & traceability
- Workmanship and & measurement defect reduction capability
- Production, IE & Maintenance team connectivity for quality improvement drive
- Material validation & handling
- Preventive, Autonomous & Productive maintenance

## Problem trend analysis:

Following key non-conforming process directly related to product quality improvement & key barrier for defect minimization:

Ke	Key non-conforming process in Bangladesh apparel manufacturing : A PQE Observation:				
10	Sample & CAD room performance & connectivity to mass production weak.				
11	<ul> <li>Weak pre-production activity e.g. PP/pilot run process, shrinkage calculation, pattern adjustment, cutting &amp; spreading quality</li> </ul>				
12	• Tollgate inspection, roving QC & data recording on time not maintaining. To get accurate data is difficult				
13	<ul> <li>Fty quality problem solving process weak &amp; not efficient to use quality tool e.g. Pareto, Fishbone, 5Why, Control chart.</li> </ul>				
14	<ul> <li>Key quality persons not aware clearly about the quality improvement tools to lead in continuous improvement in quality.</li> </ul>				
15	• Weak QC training, coaching, development program, training room and training material preparation process				
16	Weak QMS audit and auditor skill. Continuous improvement and result confirmation				
17	Laundry visual quality improvement and measurement defect detection				
18	Laundry chemical storage guideline implementation and environment weak and risky				
10	Mold and pest control process weak				



New drive for quality improvement









# **HOW WE GET THERE?**




# Annual quality improvement plan framework?



- Identify non conforming process
- Internal process audit
- Process CAP implementation
- •Monthly follow up
- Benefit analysis



- identification Brand KPI
- •Fty KPI
- Goal set
- Key defect analysis
- Preventive & corrective action
- plan • Progress
- validation
- Continuous improvement
- Barrier analysis SOP update

Quality Improvement Plan People

- Operator training
  - QC training
- Supervisor &
- Manager training
- •Exam
  - Calibration
  - •Seminar & workshop
  - Award &
  - recognition •Empowerment of
  - people
  - •Working environment



- - Machine wise
- aid improvement

- - New machine



Problem set







#### Management team review the quality analysis report at least monthly



- 1. Monthly quality report & presentation
- 2. Brand KPI
- 3. Fty Internal KPI
- 4. Quality CAP progress & follow up
- 5. QMS internal audit & CAP progress
- 6. Safety audit and CAP progress
- 7. Productive & autonomous maintenance
- 8. Problem solving activity & new action items

<u>Monthly</u> <u>Quality</u> <u>Meeting</u> <u>Agenda</u>



# **Visual management & Workplace Solution**



### Do jobs utilize visual management?

The purpose of visual management is to improve the effectiveness of communication and reaction.

Visibility of the whole

quality in

manufacturing

process.

Visual aids can convey messages quicker and invite more interest than written information. And this also means exposing defects and problems to allow them to be addressed sooner. Problem set











## <u>'Housekeeping: Are machines</u> well kept, aisles clear, WIP organized?







# Housekeeping: Machines well kept, aisles clear, WIP organized.











- Identify visual aid for all work station & section: Sample, warehouse, room, cutting, sewing, finishing, packing.
- Factory need to develop a check & conduct monthly audit for implementation and monitoring.
- Display DHU at operator/QC work station
- Key approval/mock up/ Display board
- Operation standard/guideline
- Dashboard on work place
- Working flow chart
- Display key SOP
- Defect board
- Defects % (Rejects, Repair, Rework)
- Problem escalation process
- Quality metrics(Pareto/Fishbone/Trend chart/)
- Problem solving(CAP/A3/8D/ Gantt chart/Meeting minutes)
- Periodically validate shade & shrinkage test result



# **Visual Management**



#### The work area/cell/machine should "talk" to you in simple terms



Problem set



# Finishing dashboard example



#### **Zone Alignment Demarcation**













#### Decide fast, learn fast, win fast



#### T20 match













# 6D Pareto Analysis for visual defect solution

#### 80/20 Rule









1.Hot defect (Top defects)	2.Hot process (Top defective process)
3. Hot operator (Top defect producer)	4. Hot QI (Top defect skipper)
5. Hot machine (Top defective machine)	6. Hot line (Top defective line)

6D Pareto analysis for visual defect solution

Problem set





5.75% 5.60%

4.11%

7.00% 6.65%

6.00%

5.00%

4.00%





Hot Process L-1

100%

90%

80%

70%

60%

50%

40%

30%

20%

10% 0.00%

0%

1.42%





NGC VPR Simftex at 2.18.19	Factory Name Brand (I		FFC# (Factory)	QA Approve d Ship Qty	e Total Lots PO's Audited	Total Lots PO's 1st Pass	First Pass %	First Fail %	First Pa % YTD	ss First Fail % YTD
	SIMFTEX Apparel and Washing Lt	VIFTEX parel Id ashing		310,811	62	62	100.00%	0.00%	100.009	6 0.00%
	Pack Units Audited (SQL)	Pack Defecti Units (SQL)	/e Pack Defect % (SQL)		'TD Pack Defect SQL)	YTD Tota Pack (SQL)	I YTD Pa Defect (SQL)	ack 2% Ave Def (SQ	rage ect % L)	YTD Average Defect % (SQL)
	1,137	0	0.009	% С	)	1,137	0.00%		0.60%	0.60%

#### Cutting panel mmts

#### LTCH26584A-(4183506) 30% 24% 24% 16% 11% 5% -5/16 -1/4 3/16 - 1/8 -1/16 1/16 1/8 3/16 0

#### **Overlock trims off mmts**

-3/8



#### Before pressing gmts mmts



#### Seam panel mmts

LMCH11491A-(4183506)



#### Before wash gmtsl mmts



#### After pressing gmts mmts

LMCH11491A-(4183506)





6D Histogram analysis

for fit defect solution



Problem set

#### NGC VPR Simftex at 2.18.19

Country of Origin	Vendor Name	Factory Name	Brand	FFC# (Factory)	QA Approve d Ship Qty	Total Lots PO's Audited	Total Lots PO's 1st Pass	First Pass %	First Fail %	First Pass % YTD	First Fail % YTD
BANGLAD ESH	SIMFTEX APPAREL AND WASHIN G LT	SIMFTEX Apparel and Washing Lt	Jeanswear US	67496	310,811	62	62	100.00%	0.00%	100.00%	0.00%
Fit Units Audited (OQL)	Fit Defective Units (OQL)	Fit Defect % (OQL)	YTD Fit Defect (OQL)	YTD Total Fit (OQL)	YTD Fit Defective % (OQL)	Pack Units Audited (OQL)	Pack Defective Units (OQL)	Pack Defect % (OQL)	YTD Pack Defect (OQL)	YTD Total Pack (OQL)	YTD Pack Defect % (OQL)
710	0	0.00%	0 :	2,667	0.00%	0	0	0.00%	0	1,137	0.00%

Fit Units Audited (SQL)	Fit Defective Units (SQL)	Fit Defect % (SQL)	YTD Fit Defect (SQL)	YTD Total Fit (SQL)	YTD Fit Defect % (SQL)	Pack Units Audited (SQL)	Pack Defective Units (SQL)	Pack Defect % (SQL)	YTD Pack Defect (SQL)	YTD Total Pack (SQL)	YTD Pack Defect % (SQL)
2,667	0	0.00%	0	2,667	0.00%	1,137	0	0.00%	0	1,137	0.00%



#### **New Production Introduction & Capabilities Improvement**

Α

В

С

D



"To ensure product quality and customer satisfaction typically involves 80% effort from pre-production and 20% manufacturing"

#### Pre production activity and Fty/sample room responsibility:

- New Production Style Set
  Up
- Raw Material Inspection and Validation
- Pattern Review & Confirmation
- Pilot Run/Test Cut

#### Scope of improvement on pre-production activity

#### PQE requirement

- Fty sample section should conduct CTQ analysis & submit report to PP meeting
- Material /shrinkage/pattern adjustment/relaxation/spreading and cutting validation
- Conduct PP/pilot run & submit detail evaluation to QA
- Need complete visibility captured of defect with rejection report
- After brand QA evaluation focus to the top defect and submit CAP from bulk to solve all defecs captured in PP/Pilot run

# Current practice



- Week or missing CTQ
- Validation process not in place
- - Manipulated PP/pilot run report submitted to QA based on good gmts only
- Missing rejection report. Not reflecting real defect & rejection occurrence of PP/pilot run
- Missing CAP
  - Without getting real defect occurrence in PP /pilot run bulk defect repetition cant be prevented

#### Raw Material Supplier Evaluation & Validation Process



#### Validate the bill of materials before bulk is processed





#### General Check Point for Raw Material Validation

General Check	Domork	:	Status	5	General Check	Domonik	Status		
Points:	Kemark	Ok	Not OK	N/A	Points:	Kemark	Ok	Not OK	N/A
Inventory report					Apearence test by mock wash as V code/ 3/5HL				
Supplier inspection report					FTY inspection report				
Supplier test report					CTQ/Risk analysis				
Material storing process					Design review				
Compared with BOM					Bulk process review				
Compared with approved trim card					Internal test report				

#### Failure Mode and Bulk Production Complicacy Review



## Effective FMEA

Achieving safe, reliable & economical products & process using failure mode and effects analysis





Product Development Process Timeline

#### Key reminder of pre-production 10X10 theory



FIGURE 1.3 Factor of 10 rule.

#### New Style Introduction Kick off & Handover Meeting CTQ & PQE Problem Solving Process 2021



#### Development in Sample Evaluation; Past, Present & Future Co-Operation & Partnership With Vendor in Perspective



# JW BOTTOM E-PATTERN, JSS & CTL SAMPLE PROCEDURE & REQUIREMENT:

#### JSS SAMPLE REVIEW & APPROVAL STATUS 2013







# Has sample room recorded the reasons and qty of rejected samples within a fixed period of time ?



## Sample room performance evaluation





# Virtual design, pattern, sample development and approval













# Contributing factors of manufacturing loss & new thinking for pattern integration:



#### Inconsistent fabric shrinkage

- Fusing shrinkage/elastic shrinkage
- Inconsistent fabric relaxation
- Spreading elongation & tension
- Inconsistent lay bad relaxation
- Band knife cutting accuracy

5

6

Inconsistent panel measurement.

- Mismatch notch mark/uneven sewing panel/scissor cutting
  - Sewing allowance & inlay
  - Seam shrinkage/elongation
  - Puckering % or intensity/Operator handling
  - Machine RPM/machine adjustment/tension
  - Bulk wash recipe & inconsistent washing shrinkage
  - Garment drying condition
  - Pressing shrinkage/elongation

Garment ease/weather/RH%

# Fabric management & cutting capability





Follow taper thru to the spreading process :Keep all rolls with max 6 shade family



#### Fabric & Cutting wastage



Monthwise Cutting Waste Calculation									
Pcs Cut	<b>22865</b> 4.00	January,2021							
Total Spreaded Yds	295611.42		TOTAL MARKING WASTAGE	10.61%					
Standard Spreading Yds	291611.40		TOTAL RE-CUT WASTAGE	0.41%					
Fabric Defect Yds	1200.00		TOTAL WIDTH WASTAGE	0.00%					
Testing Yds	2000.00		TOTAL SPREADING WASTAGE	1.76%					
Total Purchased Yds	295611.42		TOTAL WASTAGE	12.78%					
Re-cut (yards)	1200.00		JANUARY,2021						
Unused Leftover yds	800.00	TOTAL WIE WASTAG							
Actual Ply	20887.00	0.00%	TOTAL						
Marker Length	2725.40	TOTAL RE- WASTAG 0.41%	CUT E, 1.76%						
Marker Yds	2725.40								
Marker Width	17007.25								
Marker Utilization	89.39%		TOTAL I WAS 10.	MARKING TAGE, 61%					
Marker Waste (yd)	31364.30								
Width Waste	0.00								

#### Cutting engineering & Critical path analysis for cutting excellence

Fabric Usage Report (FUR)								
TOTAL FABRIC AVAILABLE	1091.43	GARMENT USAGE	941.13	86.23%				
FABRIC IN DAMAGES	16.98	1.56% FABRIC IN SPLICING	3.00	0.27%				
USED REMNANT END	27.2	2.49% FABRIC IN END LOSS	7.88	0.72%				
FABRIC IN PIPING	28.00	2.57% TOTAL FABRIC SAVED	67.24	6.16%				





## Source of fabric wastage

- 1. Fab roll tension and relaxation shrinkage
- 2. Testing yds: Blanket/shrinkage specimen/leg/mock
- 3. Maker efficiency
- 4. Spreading loss: Edge and end bit loss
- 5. Remnant
- 6. Defective panel replacement
- 7. Recut
- 8. Fusing shrinkage
- 9. Overlock cutting/Trims off
- 10. Puckering shrinkage
- 11. Pressing shrinkage
- 12. Unused fabric/leftover
- 13. Garment rejection/2<sup>nd</sup> quality/irregular


### **C-Tex Fabric Relaxing Machine**

## **Advantages**

1.If you use a relaxation machine such as the C-Tex machine above, you will find that you have many advantages and positives to ensure correct fabric usage and accurate cutting is achieved.

2.During the relaxation process you can confirm actual cut width to enable width batching you can also confirm fabric roll lengths to make sure you are receiving what you are paying for

3.Together with width batching, you can now make claims against the fabric mill and maximize any positives in the received fabric.

4.Every single roll will have the same tension so measurements will no longer be an issue from roll to roll, ensuring your cutting is accurate.

5. The time factor is taken out as you no longer need to relax the fabric for 12 to 48 hours, once the fabric has passed through the relaxation machine it can be cut immediately



# **Utilizing Fabric for Cutting**

**Excellence:** 

### **Cutting Room Best Practices:**

ROLL NO	CUTTABLE WIDTH	TICKET/PL	BEFORE RELAXATION	AFTER RELAXATION	LENGTH	OPENING DATE	RELAXATION	RELAXATION ENDING DATE	RELAXATION	TOTAL REL
	AFTER RELAXATIO <mark>N</mark>	LENGTH	LENGTH	LENGTH	DEVIATION (+/-)		TIME ON		TIME OFF	TIME/HR
G 250	57 INCHES	84	88	81.25	-2.75	15/11/2017	9.5 AM	16/11/2017	10.45 AM	24 HOURS UP
G 235	57.5 INCHES	92	94	86.25	-5.75	15/11/2017	9.16AM	16/11/2017	10.48 AM	24 HOURS UP
G 202	57 INCHES	85	87	80.75	-4.25	15/11/2017	9.20AM	16/11/2017	10.56 AM	24 HOURS UP
H 129	57 INCHES	70	72	66.25	-3.75	15/11/2017	9.28AM	16/11/2017	11.4 AM	24 HOURS UP
G 06	57.5 INCHES	83	85.5	80.5	-2.5	15/11/2017	9.37 AM	16/11/2017	11.15 AM	24 HOURS UP
H 44	57 INCHES	66	66	64	-2	15/11/2017	9.48 AM	16/11/2017	11.2 AM	24 HOURS UP
G 68	57 INCHES	84	83	79.25	-4.75	15/11/2017	9.54 AM	16/11/2017	11.29 AM	24 HOURS UP
G 81	57 INCHES	70	70	67	-3	15/11/2017	10.3 AM	16/11/2017	11.36 AM	24 HOURS UP
G 24	57.5 INCHES	83	64	60	-23	15/11/2017	10.11 AM	16/11/2017	11.47 AM	24 HOURS UP
G 87	57 INCHES	71	73	68.75	-2.25	15/11/2017	10.22 AM	16/11/2017	11.56 AM	24 HOURS UP
G 130	57 INCHES	78	80	74	-4	15/11/2017	10.31 AM	16/11/2017	12.04 AM	24 HOURS UP
G 31	57 INCHES	87	90	84.5	-2.5	15/11/2017	10.39 AM	16/11/2017	12.08 AM	24 HOURS UP
G 56	57.5 INCHES	41	42.5	40	-1	15/11/2017	10.43 AM	16/11/2017	12.15 AM	24 HOURS UP
H 142	57 INCHES	70	71	66	-4	15/11/2017	10.51 AM	16/11/2017	12.26 AM	24 HOURS UP
H 134	15+F30:	111	112.5	109	-2	15/11/2017	10.57 AM	16/11/2017	12.35 AM	24 HOURS UP
		1175 YDS	1178.5	1107.5	-67.5					

#### Fabric Booking vs Receive Analysis for year 2018

Criteria	BOOKING QUANTITY YDS.	RECEIVED QUANTITY YDS.	Short/E xcess Qty	Short/Excess %	Financial value (\$)
Non-stretch 100% cotton Fabric	3508351	3520471	12120	0.35%	18180
Stretch Fabric	1539072	1537712	-1360	-0.09%	2720

"Width Batching & Length Confirmation Format" to confirm inconsistent fabric relaxation, prevent short fabric from fabric supplier & get more fabric.

- Spreading tension
  reduction through
  Physiotherapy approach:
- Panel accuracy through histogram analysis:
- Shade control through visual and digital assessment

# Case Study: Cutting efficiency & cut panel review at sewing and cutting section

21%

8%







opening



|--|

0.5

-0.5

-1

-2 -1.5

Seam elongation

2.5 

1.5



# Panel deformation? Spreading bed preparation? Do physiotherapy !!!





	Cutting Engineering Paramiter for Cutting & Measurement Excelence																
					(Utilizin	g fabric fo	or profit t	horough o	cutting &	measur	ement exce	ellence)					
Fabric C	Category an	d Weight	Spreading	g Control		Fabri	c Relaxatior	n Time Selec	tion			٦	Marker Ty	pes & Sec	tion		
Fabric Category	Oz./Sq.Yd.	Grams/Sq Mtr.	Ply count	Lay height	Relaxation Time rigid fabric(non stretch)	Relaxation Time stretch woven & non stretch knit fabric	Relaxation Time high stretch woven & stretch knit fabric	Relaxation Time super stretch woven & knit fabric	Lay bed relaxation time non stretch fab	Lay bed relaxation time stretch fab	No Problem- Consistent distribution of Dye Staff	No Problem- Consistent Istribution of Dye Staff Tailing- Bunning Shade Center to Side Variation Variation Side Variation Variation Variation Variation Variation Variation Variation Variation				Remark	
Ex-Light	2 – 4 oz	68 – 136gr.	180	3"													
Light	4 – 6 oz	136 – 204gr.	150								Random	Length Wise	CSV	SSV	CSV Marker +	Better to Reject	
Medium	6 – 8 oz	204 – 272gr.	120		6 hour	24 hour	48 hour	72 hours	6 hour	12 hour	Marker(most efficient) 92%	Grouped Marker(2-4%	Marker(4- 5% less	Marker(4- 5% less	SSV marker(6- 7% less	(Listing + Tailing Marker )(7-8% less	
Лed Heavy	8 – 10 oz	272 – 339gr.	100								enciency	less efficient)	encienty	enciency	enciency	efficient)	
Heavy	10 – 12 oz	339 – 407gr.	80	4"													
Ex-Heavy	12-14 oz	407 – 475gr.	60														

#### FABRIC STORE ESCALATION FLOW PROCESS CHART













Problem set

Figure 18. The L\* value is represented on the center axis. The a\* and b\* axes

Portable Spectrophotometer for quick color assessment from Fabric to FA



### **Escalation process**

#### Stage 1

Once an abnormality is identified it is escalated to the Team Leader to resolve it. The Issue is not escalated beyond this point until the Team Leader has tried everything in his power to resolve the issue If TL cannot resolve it, then, and only then raise it to Shift Leader.



### Escalation process

#### Stage 2

Once all effort to solve the problem have been exhausted at Team Leader level, the problem is escalated to the highest level to avoid non completion of a process or avoidance of program slip.

Problem set









Benefits



- Problems are detected early
- Quick response.
- Increase productivity
- High RFT
- On Time Delivery
- Reduce costs
- No airfreight
- Happy Customer

### Traffic Light System.

IN LINE QUALITY INSPECTION SYSTEM



# Case study on Puckering





#### Caused By Thread Tensions being too Tight!









# SOLUTIONS TO FEED PUCKERING

- The feed dog should have the optimum teeth per inch and number of rows of teeth for the operation and fabric being sewn.
  - Light weight wrinkle resistant fabrics 20 24 teeth per inch.
  - Medium weight fabrics 14 18 teeth per inch.
  - Heavy weight fabrics 8 12 teeth per inch.



	Sum of M/c	Sum of
Row Labels	Qty	Percentage
Heavy	1750	42%
Light	2427	58%
(blank)		
Medium	0	0%
Grand Total	4177	1
Light 58%	Medium 0%	Heavy 42% • Heavy • Light • (blank) • Medium
Values		

#### Needle hole & mark solution by correct point Selection 2021



#### POINTS

 In woven fabrics round point needles cause more pucker than acute sharp point needles due to weave displacement.









#### Recommended needle stock 2021





### Needle Bulletin Gudeline

### Seam Engineering Paramiter for Beautiful Garments

Fabric Category	Oz./Sq.Yd.	Grams/Sq Mtr.	Thread Tex Sizes(Must follow as PDM)	Needle Sizes	Needle Types for Non Stretch Denim/Tw ill	Needle Types for Stretch Denim/Tw ill	Needle Types for 100% polyerster/ Microfiber	Needle Types for Elastic	Needle Types for Knitwear	Needle Types for Combination of Woven & Knitwear	
Ex-Light	2 – 4 oz	68 – 136gr.	Tex 16, 18, 21, 24	60, 65/8,9	R	SES	SPI	SUK	SUK	SES	
Light	4 – 6 oz	136 – 204gr.	Tex 27, 30,35,40	65, 70, 75/9,10,11	R	SES	SPI	SUK	SUK	SES	
Medium	6 – 8 oz	204 – 272gr.	Tex 35 <i>,</i> 40,60	75,80, 90/11,12,14	R	SES	SPI	SUK	SUK	SES	
Med Heavy	8 – 10 oz	272 – 339gr.	Tex 60,80	90,100, 110/14,16,18	R	SES	SPI	SUK	SUK	SES	
Heavy	10 – 12 oz	339 – 407gr.	Tex 80, 105	110,140/18,22	R	SES	SPI	SUK	SUK	SES	
Ex-Heavy	12-14 oz	407 – 475gr.	Tex 105, 120, 135 +	140,160/22,23	R	SES	SPI	SUK	SUK	SES	
Comments	:										
1)Inspect th	1)Inspect the needle point at every hour and check for sharp or burred points with a piece of nylon stocking.										
2)Inspect the feed dog teeth directly behind the needle holes and make sure they are not sharp.											
3) Check the thread path and make sure no sharp object.											
4) Use then	sion gauge	to check three	ad tension								

# Laundry and finish engineering











# Cut, bundle & shade integrity maintained through process?



NANTA	ANANTA LABE	POLY SHA	DE COLO
SI No.	Label Poly	Color	Shade
01		White	A1-A2-A3-A4
02		Red	B1-B2-B3-B4
03		Green	C1-C2-C3-C4
04		Yellow	D1-D2-D3-D4
05		Porple	E1-E2-E3-E4
06		Orange	F1-F2-F3-F4
07		Blue	G1-G2-G3-G4
08		Pink	H1-H2-H3-H4
09		Black	11-12-13-14





# Does maker follow customer's washing recipe to wash the garments and report any deviation to client?



Quality Failure (Indian Order)

Whisker Pattern , PP placements , Spray intensity and Tint Variation



#### Shade band Recipe





Laundry r	contribu rejection	iting 809 problem	% visual, n on Den	measure im & was	ment, rep sh garme	pairing & nts	Top five defe	ects %				
Following styl change of gar <u>Case 1: Fabric</u> <b>PP(abnormal</b>	es fabric ments for shrinkag shrinkag	shrinkage ref & exa e 13%, ac e):	, garment: ample. <b>Ided shrin</b>	9.09% 36.36	596							
Pattern Version No: Date of approval CAD technician Pattern correction Brand Fabric group	Kontoor Brands	Srvey	on Fabric, Patte	27.27% • STREAK • OIL/STAIN/DIRT/RUST • DAMAGED	D = POOR REPAIR = FABRIC DAMAGE							
Key points	Fabric Shinkage %(X)	Fabric Shinkage %(Y)	Total Pattern Shrinkage %( X )	Total Pattern Shrinkage %( Y )	MFG shrinkage % X (Patt shink-fab shinkage)	MFG shrinkage % Y(Patt shink- fab shinkage)	Top Five Visua	Defects				
WAIST		13.00%		14.36%		1.36%	13./9%	Streak				
SEAT -3 POIN MEASUREMENT		13.00%		19.72%		6.72%	27 020	Den seam				
THIGH I' DOWN FROM CROTCH		13.00%		19.92%		6.92%	13.79%	/0 .				
KNEE @ MID POINT OF INSEAM		13.00%		21.84%		8.84%		Koping				
WIDTH OF BOTTOM HEM		13.00%		21.43%		8.43%		Washing effect poor				
FRONT RISE	3.00%		4.67%		1.67%		13.79%	Washing marks/Spot				
BACK RISE	3.00%		4.58%		1.58%		20,60%					
INSEAM	3.00%		5.16%		2.16%		20.09%					

# Common Mistakes in Laundry





# Chemicals stored in a safe environment (safe containment)

2

4



### CHEMICAL STORAGE AREA UNAUTHORIZED PERSONS KEEP OUT



## Chemical management & risk minimization

- Manufacturing date, storage temperature & expiry date must be mentioned on chemical drum
- Selecting a safe unit is only the beginning when installing explosion and non-explosion proof temperature control in your chemical storage building.
- Hazardous materials often require a specific temperature range in order to maintain their integrity and remain in a production-ready state
- % of vendor chemical store under risk







Time Between Maintenance

### Advantages of preventive maintenance

Problem set

Six in 10 respondents who use preventive maintenance techniques within their facilities have witnessed decreased downtime (69%), a reduced probability of failure (66%), overall equipment effectiveness (63%), and an improvement in safety (62%).

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%











#### Thread path analysis and Survey on sewing machine of Simftex

Machine Name	Total Machine	Ok Machine	Problem Machine	OK M/C Percentage	Problem M/C Percentage
Bartack Machine	21	11	10	52.38%	47.52%
Feed of the arms	2	2	0	100.00%	0.00%
2N Machine	3	1	2	33.33%	65.57%
Total Machine & %	26	14	12	53.85%	45.15%

#### After/Improved Condition



#### DHU of Broken, skip, joint stitch 2018





**S**1



Line

Ly-1 Ly-2 Lv-3

Ly-4 Ly-5 Ly-6 Ly-7 Ly-8 Ly-9 Ly-10 Ly-11 Ly-12 Ly-13 Ly-14

# Oil Mark & Machine Oil Bleeding Test



	Lily floor											
Total machine	Oil not dispussed	Oil dispussed	Oil dispussed %			Flo	or	wis	e (	bil	Rle	ĥ
48	25	23	48%	60% -							ы	
49	42	7	14%								50%	
53	43	10	19%	50% -	18%							
55	52	3	5%									
57	45	12	21%	40%								
50	44	6	12%									
54	27	27	50%	30% -								
52	33	19	37%				19%		21%			
55	42	13	24%	20%		14%						
55	41	14	25%							12%		
53	43	10	19%	10% -					11	i		
52	34	18	35%	-0/								
56	48	8	14%	0% —	1	12	12	14	1 5	16	17	
60	46	14	23%		LY-1	LY-2	Ly-3	Ly-4	LY-5	Ly-6	Ly-/	



## Overlock Trims Off Audit

Prevent 1% -3% sewing loss





Date	Style	PO	LINE.NO.	Operation / Process	Operator Name	Card No	Trims off/ Deviation CM (-)
30-10-21	100343	422873	1	Side Seam	ZAHID	8474	0.5
30-10-21	100343	422873	1	Front Rise	SALAHA	6442	0
30-Oct-21	726489	426414	2	Side Seam	SRITY	4551	0.5
30-Oct-21	726489	426414	2	In Seam	LIPY	170	0.3
30-Oct-21	726489	426414	2	Front Rise	HASEM	3989	0.4
30-Oct-21	726489	426414	2	Bk Rise	KHALEDA	8229	1.5
30-Oct-21	SPH000038	2468250	4	Side Seam	ETY	1851	0.7
30-Oct-21	SPH00038	2468250	4	In Seam	SHAKIL	7925	0.9
30-Oct-21	GS8	108301	5	Side Seam	MOMTAJ	5744	0.8
	16.11 2021 1220 F708	9385 Side Se	ann	MAHMUD FASHION LT Develach Trims Off Che and develach Trims off che and the second sec	MITEG. ck Sheet tren based askee Carpeting		Anima Inter



## Pre Production Engineering & New Style Introduction Scope of improvement on pre-production activity

# **Process Validation Sequence**





+ Quality + Productivity + On time delivery + Cost

#### PRE PRODUCTION MEETINGS

Scope of Pre-Production Engineering

Content of Innovative PP Meeting Apps: <u>A Tool to Reduce 80%</u> <u>Workmanship & Measurement</u> <u>Defects Before Sewing Start</u>

#### Pre-production management system Index:

- 1. Virtual PP/Pilot run format
  - a. Check sheet
  - b. Garment histogram analysis before wash/before press/after press
  - c. Defect gallery
  - d. Evaluation report
  - e. Key problem solving process
- 2. Prescriptive guideline through CTQ analysis
  - a. Key reminder of quality process b. Seam engineering parameter
  - c. Cutting engineering parameter
  - Survey and analysis
    - a. Pattern history and change log
    - b. Fabric length and width mmts report after relaxation
    - b. Big cut panel mmts histogram analysis c. Seam engineering parameter survey report



Well begun is half done. How to prevent problems before they happen? FIRST TIME RIGHT TOP 6-SIGMA LEAN DOWN BOTTOM



### New style introduction through Pre- production engineering & Bulk production problem solution in the Prescriptive quality engineering in a minute!!! Decide Fast, Solve Fast ,Win Fast & Speed the Manufacturing

Speed	
Improvement	
Example &	
Scope in	
Garment	
Manufacturing	
Decision	
Making	

QA process improvement guideline(SOP+ QMS+ QPE) : 1 Minute
 Sample problem and bulk production complicacy guideline: 1 minute
 Bulk pattern correct guideline in the pattern engineering: 1 Minute
 Guideline for material defect in the material validation : 1 Minute
 Guideline for cutting problem solution in the cutting engineering: 1 Minute
 Operator & QC skill improvement guideline in training material: 1 Minute
 Guideline for key defect solution in the Seam engineering : 1 Minute
 Guideline for sewing defect & problem solving: 1 minute
 Guideline in the KPI analysis & data engineering/intelligence: 1 Minute





Total problem solving prescriptive guideline time in PP meeting: 10 Minutes



# **Current model of PP meeting**



Pilot Run/ Test Cut



# Prior to running pilot run, has a process flow been established to include CTQs by job?



### **Guideline for Garment Factory:**

- a. Critical products analysis (Top 5-10)
- b. Critical defects analysis (Top 5-10)
- c. Critical operation analysis (Top 5-10)





# **Defect Library**

"Every defect is a treasure, if the company can uncover its cause and work to prevent it"



## **Guideline:**

1. Defect board need to display for all section

# **2. Establish a archive on key defect:** The breakdown of the categories is as follows & share across the team:

- a. Fabric Defects
- b. Trims Defects
- c. Cutting Room Defects
- d. Sewing Room Defects
- e. Finishing Room Defects
- f. Machinery Defects
- g. Laundry Defects
- 3. Set all process/operation standard for operator & QC
- 4. Provide mock to operator as visual example
- 5. Note the variation/defect during pilot run

"Every defect is a treasure, if the company can uncover its cause and work to prevent it across the corporation."











# Heat Map: Top defect producer process





# Key Problem Solution Can be Provided by One Minutes from Historical Database

Sewing Defect	Finishing Defect
Measurement out of tolerance	
Untrimmed Thread	Poor pressing/over pressing/Crease mark
Oil Stain & Soil stain	Off shade/shading/Mixed shade
Puckering /Roping/Pleating/Wavy seam	Packing error
Brocken & Skip Stitch	Mold growing & insect
Needle Mark & Hole	Washing Defect:
Leg twisting	
Hi-low pocket	Bleach spot/wash stain
Leg twisting	Lycra breaking
Raw edge out	Wash streaky mark/Crease mark
Shading problem	Inconsistent dry process (PP/Whisker/Destrov/Grinding)
Uneven SPI & SPT	Hand feel hard or soft
	Tearing
Panel Uneven	Sowing & Washing damage
Poor repairing	

# Key Problem Solving Process:

Fabric Problem:	Embellishment defect
Foreign Yarn	(Print/EMB/Rhinestone)
Missing yarn	Print breaking
Slub / Neps	Rhinestone falling
Color migration/Bleeding	Placement off
Bubbling/Hairiness	
Lycra breaking	Heat seal peeling off
Offensive odor	Cutting Defect:
Trims Defect:	Spreading tension
Button/Rivet falling	
Fusing bubble/ strikethrough	Panel measurement (+/-)
Care label letter not legible	Uneven Panel(Up/Down)
Discoloration of fabric due to fusing/seam	Uneven cutting(outside marker line)
Discoloration hardware	
Problem identification and follow through becomes much easier when you make the entire process visible <u>100</u> <u>100</u> <u>100</u>

- Step 1: Determine your measure of success (KPI's)
- Step 2: Map the process
- Step 3: Identify gaps/problems and establish goals
- Step 4: Conduct team-based problem solving
- Step 5: Establish a visual process for
- recurring accountability
- Step 6: Identify roadblocks
- Step 7: Remove roadblocks

Step 8: Celebrate all success' and learnings





# One piece garment analysis for beautiful garments, fabric saving & measurement performance improvement

- 1) One Fabric Roll
- 2) Base size pattern
- 3) Base size cutting panel
- 4) Base size sewing panel
- 5) Base size after sewing non wash garment
- 6) Base size garment before dryer
- 7) Base size after wash/After dryer/before iron garments
- 8) Base size after press garments

- Fabric loss reduction and fabric utilization performance improvement
- 2) Seek for higher YY/Consumption to buyer
- 3) Get higher fabric from supplier
- 4) Measurement performance improvement & out of tolerance reduction.
- 5) Puckering reduction & seam appearance improvement
- 6) DHU/SQL reduction
- 7) COPQ reduction
- 8) Efficiency improvement



Shrinkage Profile Analysis



# Measurement & Shrinkage Analysis with histogram Before wash, After wash(Before dryer), After wash(before iron), After iron

# Inline measurement out of tol. 4.7%









# Tollgate inspection & roving QC improvement project





# Quick action to stop the bleeding:

- During in process audit we should monitor factory internal Tollgate inspection & roving QC to improve
- Improvement of tollgate inspection and roving QC will help DHU/Fast pass
- DHU report analysis: Cutting tollgate/Sewing tollgate/Finishing tollgate/ Landry tollgate
- Result: 1<sup>st</sup> pass improvement & DHU reduction
- Eliminate inspection points (pre-final / 25 carton audit)

# Final Quality Audit to insures product meets customer requirements without fail





# dillight

# Virtual Final Quality Audit:

- Will be helpful to comply Brand SOP & guideline & PQE
- It's a systematic approach. Helpful to maintain audit standard
- Improve defect capturing ability
- QC will get complete picture of FA & evaluate result quickly
- Vendor will be more accountable
- Customer complain could be investigated quickly



Benefit analysis:







# "Excellence is a Continuous Process"







# Everything is possible

There is nothing called "Problem", It's just absence of an idea to find Solution.







# Observation Conflict Deference among normal view, microscopic view and telescopic view







Scenario Analysis PowerPoint Template Trend Scenario This is a sample text. This is a sample text. This is a sample text. Insert your desired Insert your desired Insert your desired Best Case text here text here text here × A2 2 × B2 3 Worse Case Disturbance Decision Point Short time Medium Time Long Time







What NASA tell you Lake Tahoe is like.... Faking curve with a fish eye lens





# **Problem is the king**







"It is always cheaper to do the job right the first ]] time. Phillip Crosby



# Problem is the ice burg



Invisible cost

Sourcing

Design

Ordering

Quality inspection

Logistic and handling

Stocking

Pre-assembly

Assembly



# Tools for capturing problem quickly & solve quickly

### Mini Digital Probe Thermometer



### Coats Tension Meter

Endos



### Thermal imaging camera



### thermographic camera



# Seam Engineering for beautiful garments & delight consumer



Innovative tools for Seam engineering & preventive maintenance

### **LED Headband Magnifier**







### Endoscope borescope camera



A flexible borescope includes a bundle of optical fibers which divide the image into pixels. It is also known as a fiberscope and can be used to access cavities which are around a bend, such as a combustion chamber or "burner can", in order to view the condition of the compressed air inlets, turbine blades and seals without disassembling the engine





### **Seam Elongation Miter**





# 1. A Case study on different technical parameters

# 1A. Trials, observe and record

Fabric Type	Thread Type	Needle Type	Feed Dog Pitch	P. Foot type	T. Plate eye
Oz/Sq. Yd	Thread Size	Needle Size	Feed Dog rows	P. Foot pressing	T. Plate size
Grams/Sq. Mtr	Physical properties	Needle Temperature	Feed Dog height	P. Foot clearing groove	M/C type, subclass
Fabric Finish type	Thread Tension	Needle run time	Feed Dog teeth	P. foot run time	RPM

# 1B. Impact analysis

QUALITY CONTROL & ANALYSIS



# <u>A case study on different sewing parameter</u>

### Seam Engineering Paramiter for Beautiful Garments Needle Needle Machine Machine Needle Needle Types Silicon oil Thread Tex Machine Types Types Speed: Speed: Types for Needle Needle for Needle Feed Dog Feed Dog No of Rows lubricating Temparature Fabric Sizes(Must for Non for Feed Dog Throat Plate Speed: SPM/RPM SPM/RPM Needle Thr Oz./Sq.Yd. Grams/Sq Mtr Combination Life/Run Teeth Per Pitch(distance Feed Dog at Needle unite for Needle Sizes 100% Types for Types for Category follow as Stretch Height Eye Dia SPM/RPM (Non Cooler Ten Stretc Non Elastic Knitwear of Woven & Teeth needle polyerster Inch between pitch) Point time PDM) Denim/T stretch denim/Non )enir stretch Microfiber Knitwear thread will Twill stretch denim) 30% Larger Tex 16, 18, 24 Teeth per Fine pitch: 1.15 0.5 mm to Four Raw of SES Ex-Light 68 - 136gr. 60, 65/8,9 R SPI SUK SUK SES 8 Hours Than Needle 2000 150° N/A 2 – 4 oz 21, 24 Teeth Inch 0.6 mm mm Dia 30% Larger 20 Teeth per Fine pitch: 1.15 Tex 27, 0.5 mm to Four Raw of 70, 75/10,11 SES Than Needle 2000 175° Light 4 – 6 oz 136 - 204gr. R SPI SUK SUK SES 7 Hours 2500 2500 N/A Silicon oi 30,35,40 Teeth Inch mm 0.6 mm lubricating Dia 30% Larger unite is an Use 18 Teeth per Standard pitch: 0.7 mm to Four Raw of Tex 35, Medium 6 – 8 oz 204 - 272gr 80.90/12.14 R SES SPI SUK SUK SES 6.5 Hours Than Needle 3000 200 ° Needle auxilary 40,60 1.50 mm Inch 0.8 mm Teeth Dia Cooler device to 15 30% Larger Use reduce 90,100, 14 - 18 Teeth Standard pitch: 0.7 mm to Four Raw of 272 - 339gr SES 225° Med.- Heavy 8 – 10 oz Tex 60,80 R SPI SUK SUK SES 6 Hours Than Needle 3500 Needle he thread 110/14,16,18 1.50 mm Teeth per Inch 0.8 mm breakage Dia Cooler caused by 30% Larger Use Tex 80 12 Teeth per Coarse pitch: 0.9 mm to Four Raw of SES 250° 10 – 12 oz 339 – 407gr. 110,140/18,22 R SPI SUK SUK SES 5 Hours Than Needle 2500 3000 4000 Needle ot needle Heavy 105 1.80 mm 1.2 mm Teeth Inch Dia Cooler 30% Larger Use Tex 105. 8 - 12 Teeth Coarse pitch: 0.9 mm to Four Raw of 407 – 475gr. 140,160/22,23 SES 275° 12-14 oz R SPI SUK SUK SES 4 Hours Than Needle 4500 Needle Ex-Heavy 120, 135 + 1.80 mm per Inch 1.2 mm Teeth Dia Cooler

Comments: 160 Beauty of Seam Engineering a Typical Example: New method of Extreme comfort and Extreme motion













# Measurement problem solving process





1	Six sigma project
2	Case study
3	• Thesis
	Measurement problem solving process

### Progress of MMTS Defect % at Finishing End Line



# Before and After Wash Out of Tolerance





# NGC VPR, December 2018

Vendor Name	Factory Name	QA Approved Ship Qty	Total Lots PO's Audited	Total Lots RO's 1st Pass	First Pass %	First Fail %	Fit Units Audited (OQL)	Fit Defective Units (OQL)	Fit Defect % (OQL)	YTD Fit Defective % (OQL)	Fit Units Audited (SQL)	Fit Defective Units (SQL)	Fit Defect %(SQL)	YTD Fit Defect% (SQL)
SIMFTEX APPAREL AND WASHING LT	SIMFTEX Apparel and Washing Lt	554,572	91	91	100.00%	0.00%	5,181	0	0.00%	0.00%	5,181	0	0.00%	0.01%

Garment Relaxation Time, Individual Measurement Variation & Climate Change Impact on Dimension & Measurement;A Typical Solutions



Thesis









Result Set

Surattum 🐑 Demo copy



# **Equipment Losses & OEE**



**OEE = Availability x Performance x Quality** 

Activate

Efficiency comparison and calculation by OEE can create scope to find best quality & productivity friendly method raising profitability.



# Efficiency Comparison: OEE vs SAM/SMV Improving efficiency by defect reduction

Date	10-Oct-20
Fty Name	Snowtex Outerwear Ltd

Section	Operator Name	ID	Operation Name	Efficiency method	Current efficiency %	OEE %	Difference (-)	Remark
Bk Part	Jahangir	26954	bk rise jnt	Manual/Time Study	73%	49.33%	23.67%	
Assembly	Marjan	9284	side seam jnt	Manual/Time Study	93%	91.47%	1.53%	
Wst Band	Tania	25842	Waist belt jnt	Manual/Time Study	90%	70.40%	19.60%	18.16% efficiency loss
Wst Band	Sojol	13868	Waist belt jnt	Manual/Time Study	91%	67.10%	23.90%	because of higher
Bk Part	Forid	26677	bk rise jnt	Manual/Time Study	53%	35.00%	18.00%	DHU/repairing %(quality failure)
Assembly	Halima	1968	side seam jnt	Manual/Time Study	79%	57.00%	22.00%	contributing 1.85%
Wst Band	Shanaz	0093	Waist belt jnt	Manual/Time Study	87%	76.00%	11.00%	profitability loss
Bk Part	Sopna	22546	bk yoke jnt	Manual/Time Study	89%	65.33%	23.67%	
Assembly	Marufa	19714	side seam jnt	Manual/Time Study	78%	57.90%	20.10%	
	•			Average	81.44%	63.28%	18.16%	

# Operator incentive system





# **Case Study: Incentive Scheme**







Severity: Damage, hole, cut: 5.20% DPMO: 52,000 pcs Yearly Impact: \$748,800

Damaed by sharp object











Dept. wise reject Qty (MFL)

\*\*Better controls and procedures to follow up on non conforming /rejected products on the production floor. \*\*Trims or finding inspection process:







Frequency —Cumulative





Reject Gara	ment	Reject Garment	Reject Garment	Reject Garment	Cut Damage	Reject Garment
Style Type of Reject		Style Type of Reject Supys Finishys mag 74	Style	Style		Style

Year	Cut Qty	Ship Qty	Irregular	Simftex Irregular %	MMTS irregular Qty	irregular vs Cut Qty	Simftex MMTS Irregular %
2015	2370202	2251717	118485	5.00%	12108	0.51%	10.22%
2016	2837038	2712492	124546	4.39%	6576	0.23%	5.28%
2017	2564328	2462849	101479	3.96%	1887	0.07%	1.86%
2018	3784816	3670183	114633	3.03%	588	0.02%	0.51%

# Sustainable Option to Remove Fusible/Q-Loop from Lee/RC Casual & R&R Bottom SBU









# Value analysis 2018

- □ R&R total= 724351 pcs
- □ Lee casual total: 4729148 pcs
- □ RC casual total: 1723277 pcs
- □ Grand total =7176776 pcs x 0.03(Q-loop cost/pc)
- □ = \$ 215,303.23/year saving in BD 2018
- □ \$17941/Month saving in BD 2018

New Method of Belt Loop to Improve Quality, Productivity and Profitability:





# Creating quality value from wastage



Insert unremovable "Shade/Pattern/line label" under care lbl for better traceability and investigate mmts and wash problem

□Usually KB maker insert shade and pattern lbl during sewing and remove it in finishing. But we have stopped to remove this lbl and utilizing this lbl for quality improvement, traceability and investigation with zero cost and saving time

□As discussed with Carole during her visit at Hameem > she approved and agreed to insert small Shade and Pattern label under care lbl & this lbl need not to remove in finishing. It means gmts will ship with this two additional lbl.

□ It will help us to investigate mmts and wash related issues to trace pattern and wash recipe from Shade and Pattern label

Sewing mmts inspector can select the before wash spec based on pattern lbl & will be helpful to maintain shade wise packing/ctn in finishing.

□ If any customer complain arise- it will be easier to investigate and find the root cause. □Maker are also agreed to follow our recommendation to add Shade and Pattern label with benefit on quality, traceability and time saving.

Criteria	Before Secnario	After Secnario
	Attach shade label with care label (SAM 0.1)	Attach shade label with care label (SAM 0.1)
Process	Attach ply over carelabel for heavy washed goods (SAM .25)	
	After recieveing goods, remove poly & shade label from garments (SAM .25)	
SAM	0.6	0.1

Comments: if we can ship shade label it will save us .25 minutes for normal wash & .50 minutes for heavy washed goods.



# Emotional intelligence & empathy to boost productivity 10%



# Holistic Approach for Quality Excellence



# Deploying Emotional Intelligence

- User Friendly, Valid Assessments
- Cognitive Data on Performance, Neuroscience, Positive Psychology, Communication & Relationships
- Powerful Visual Images
- Experiential LearningActivities
- Custom Tailored, Blended Learning
- Personal & Professional Application
- Result Focused, Comprehensive, Systemic Development
- Coaching & Reinforcement

Emotionally Smart Organizations

Emotionally Intelligent Teams

Emotionally Intelligent Customer Service and Relationships

Emotionally Intelligent Leadership

Emotionally Intelligent Influence/Persuasion

**Emotional Intelligence** 

The Empathy Principle

# Wrong recruitment and unutilized talent can lead 30% revenue loss

- One wrong recruitment can lead 80% employee's frustration as Habard business review
- Wrong recruitment can reduce 30% revenue of a company as US labor statistics org.

• Wrong recruitment will waste 17% time of a manager as CFO's



### **Key Productivity Statistics** You Should Know



### Numbers that show an evolving workforce

Å	modern employees who prefer to work alone to reach peak productivity			
A	full-time employees who believe remote work schedules can increase productivity			65%
P	say benefits affect their productivity			63%
ŵ	say benefits affect their decision to leave or stay in an organization			53%
*	lost productivity from multitasking		40%	
跲	believe a closed office can foster their productivity		37%	
5	believe an open office can help them hit maximum productivity	27	1%	
	believe partitioned cubicles can help productivity	23%		
	say they would thrive in open desk layouts	19%		

### Importance of technology in productivity

75%

global organizations that are projected to increase use of productivity tools



retailers who believe

technology can positively

impact productivity

improved productivity brought about by IoT

46%



86%

better productivity by companies with robust online social networks

# **Demand for Emotional Intelligence Skills**



The personal benefits of coaching are as wide-ranging as the individuals involved. Numerous clients report that coaching positively impacted their careers as well as their lives by helping them to:

- Establish and take action towards achieving goals
- Become more self-reliant
- Gain more job and life satisfaction
- Contribute more effectively to the team and the organization
- Take greater responsibility and accountability for actions and commitments
- Work more easily and productively with others (boss, direct reports, peers)
- □ Communicate more effectively

# **The Personal Benefits of Coaching**



# **BOOSTING Productive Behavior**

- and the need for all persons to engage in HPBC




### Create purpose Create relationship Create engagement

If you reword something do you get more of the behavior you want? If you punish something do you get less of the behavior you want?

### Words + Actions = Trust





If we believe, we will love; If we love, we will serve -Mother Teresa Quality excellence



Prevention is better than cure-Socrates **QE & QA** 



If your are police counter part is theft **QC** 



#### Case Study on Kathin Chibor Daan: A Buddhist Religious Festival in Bangladesh CHT women's are making cloth from row cotton by 24 hour without technology

- □ Kathin Chibar Dan, the biggest religious festival of the Buddhist people in Chattagram Hill Tracts. *Bishakha, a nurse of Goutam Buddha, introduced the religious festival about 2500 years ago. Since then the Buddhist community celebrate the Kathin Chibar Dan or the yellow robes offering ceremony every year.*
- Kathin Chibar Dan means difficult (Kathin) cloth (Chibar: used by monks) donation (Dan). On this day, it usually takes 24 hours to prepare Kathin Chibar from thread processed by spinning jum cotton. The chibars (robes) are made of cotton and sewed by devotees under several preconditions for which it is termed as kathin (difficult).



We can learn from Bangladesh CHT people to speed up RMG productivity & reduce the gap from international market





- □ Safe & healthy work environment
- Performance and productive culture
- Discount shop from rejected garments
- Utilize leftover fabric for new operator training & produced garments can be sale on discount shop
- Discount shop for groceries

# Case study on PPE ; Apparel sector







### Roll Opening New Method



# **Working Fatigue of Eye: Apparel QC Team**

# Impact to Health, quality & productivity



**Result Set** 



Simftex Final Audit Fail PO Analysis on 2018(Jan to Dec)



- Final Audit Fail PO on Light Color
- Final Audit Fail PO on Dark Color

#### Light & Color : Reflection & Absorption













### Working Fatigue of Muscle: Apparel Long Hour Standing QC Team







### Impact to quality, productivity & health



#### Working fatigue test result at afternoon



#### Fig. 8

Average of time-to-fatigue between metal stamping lines and handwork section during beginning of the workday. L: left, R: right, ES: erector spinae, GS: gastrocnemius, TA: tibialis anterior.



Average of time-to-fatigue between metal stamping lines and handwork section during middle of the workday, L: left, R: right, ES: erector spinae, GS: gastrocnemius, TA: tibialis anterior.









# **Automation in manufacturing**













- Labor productivity in developed countries can increase by 40% due to the influence of AI, according to analysis from Accenture and Frontier Economics.
- Sweden, the U.S. and Japan are expected to see the highest productivity increases.
- Despite this, 15% of companies in the global automotive industry recorded an Al-related decline of 3 to 10% in 2019 according to McKinsey.

### Where AI is Aiding Productivity

Projected increase in productivity due to Al in selected economies until 2035 (in percent)



### Sources: Accenture, Frontier Economics



# Complete Accurate Consistent Data Quality DIN G1V7-S1K5 sel thenticity Label

### Digitalization in Garment Sewing & Finishing Unit for Real Time Data







# **Digitalization at Cutting**

appropriate one for the order in question.



#### Cut Plan & Roll Plan software Cut Plan & Roll Plan software Groups plies shade wise and shrinkage Make one more garment per roll. wise, leading to vast improvement in arment indu Cut order plan for garment industry garment quality. Gives optimal cut ratios for fabric saving with minimal plies. Gives multiple cut plan ratios and roll plans to choose from. Segregates fabric rolls width wise. enabling wider markers. Gives composite cut plan ratios for multi-color or multi-PO orders, leading to Allocates markers to rolls such that dramatic decrease in number of endbits (remnants) is near zero. markers. Make 2% more garments with same • Enhance your profit by 10% fabric. **G** CutCorners G CutCorners Reduce spreading labour Multiple options for cut plans and Multi color/PO/shipment orders Bundle ticket generation w df cofG/pub?start=true&loop=false roll plans Many orders involve multi color/shipments. If taken Manual creation of bundle tickets, often in individually, each color/shipment will lead to a large excess of 1000 for an order, is laborious and Different emphasis on plies, number of with endbits. Structure roll lay plan. Automate number of markers and thin plies. CutCorners gives out error-prone. CutCorners takes into account markers and perimeters results in different bundle card generation. Effect reduction of shared markers across colors/shipments. This results in shade and shrinkage and lay number and optimal marker ratios and roll plans. The fewer markers and thick plies, saving labour. generates bundle tickets instantly. cutting manager can choose the most

#### Digital Finishing Unit (DFU) VF 3rdway Manufacturing Unite > Simftex

neckpoint

Confirm Repair

Workmanship Defects
BROKEN STITCHES

Unrepairable

 $\odot$ 





Station Measureme







#### Digital Sewing Unit (DSU) at Hameem



🚔 Resources - 🛛 🔤 Contact Us

Warsh

1/2

& Manage -



Size Sorting for UPC



### Achievement through DFU 2019: VF 3rdway Manufacturing Excellence





#### Simftex KPI and DFU result August 2018



Reduced DFU visual defects SQL from 80% to 2.56%

Reduced DFU first pass from 43.37% to 100%

Reduced Non DFU visual defects SQL from 80% to 4.54%

Reduced Non DFU first pass from 5.56% to 100%

Reduced final audit defect SQL from 5.27% to 3.73%

Reduced final audit first pass from 80% to 100%

Achieved DC irregular laundry audit : 2.56%

Achieved zero measurement defects in final audit



### Zero Defect : Roadmap to quality

### **Accomplishment:**

- Zero JSS sample rejection 2013-2014
- Belt loop construction improvement: Yearly savings \$ 215,303 from 2014 - continuing
- VF Star award nomination for "Zero fit & mmts defect at 2018"
- □ VF 100 awards for charity & volunteerism
- Provided pattern correction for popular 5 factory of Bangladesh in 3 months through histogram analysis. All sewing and measurement defect eliminated from top 5 defects except laundry defect.
- Prepared responsible & holistic quality improvement project for quality excellence 2021







# Roadmap To Quality: 2014 VF 3rdway Manufacturing Excellence







#### Best practice example 2019



#### **E 1**

- 1. Factory process audit score:72%
- 2. In process out of tolerance: 16%
- 3. Broken, skip and joint stitch :51%
- 4. Irregular % (cut vs ship): 10%
- 5. Fabric waste 1% higher than other fty
- 6. Visual puckering % : 55% (as height method)

Worst case scenario 2014

7. DHU : 80%

#### **Challenges**

- 8. No helper/ marking/sewing aid as other fty to help operator
- **9.** 80% operator 1<sup>st</sup> time in garment fty.
- **10.** 85% QC 1<sup>st</sup> time in garment fty.
- 11. Key sewing machines selection incorrect (heavy feed i/o light feed mechanism)
- 12. Higher temperature, noise level & dust

- 1. Process audit score: 90.38%
- 2. DC Defect rate: 1.04%(YTD)
- 1. Visual defect SQL: 0.60%(YTD)
- 2. Packing defect SQL: Zero %(YTD)
- 3. Fit Defect SQL: Zero % (YTD)
- 4. Fit Defect OQL: Zero % (YTD)
- 5. Fit Defect % QC center audit: Zero %(YTD)
- 6. First Pass :100%(YTD)
- 7. In process out of tolerance: 0.51%
- 8. Irregular % (cut vs ship): 0.57%(YTD)
- 9. Broken, skip and joint stitch: 5.43 %
- 10. Sewing machines feed mechanism changed to medium/light feed: 80%
- 11. Visual puckering reduced to below 25% (as height method)

Guality is never an accident. It is always the result of intelligent **effort.** 

John Ruskin



- Allex Thomas, VP, Manufacturing excellence, VF
- Masud activity and projects are "Deep drive quality"
  - Veit, VP , Quality Assurance, VF
- Recognition and appreciation
  - Denham, Director, Africa Zone, VF
- 3 Recognition and appreciation on "Seam engineering project"
  - Gihan, Director, Kontoor
- Recognition and appreciation on "Seam engineering project"
  - Vincent, Director, VF Asia

7

8

9

- Approved, Recognition and appreciation
  - Wesley, VP & MD, Kontoor Reviewed and liked new drive of quality

 Asli, Director, Engineering Team, Kontoor - "Thanks for sharing Masud - we'll invite you to our department meeting to talk about the work you carried out. I'll reach out to you separately

 Surendar, Director, EU, Kontoor - That is indeed impressive, great work Masud

People Who Like This Message				
٩	Arifur Rahman Merchandise Manager	✓ Following		
P	Asli Akinturk Jeanswear Technical and Garment Engineering Director	✓ Following		
МА	Mian Md. Ahsan Quality Assurance Inspector	✓ Following		
	<b>Surendar Sihag</b> Director, Asia Product Supply – International	✓ Following		
Ø	Wesley Gibson Vice President, Managing Director Product Supply (APAC)	✓ Following		





Living Our Core Principles Awards Learning & Evolving

Nominee

Masuduzzaman Khan REGIONAL OFFICE Bangladesh

A special thanks for your great effort!

Garwo 38

Vice President/Managing Director, Asia Product Supply, Asia



Living Our Core Principles Awards Persevering Together

Nominee

Masuduzzaman Khan

Manufacturing Engineering ENGINEERING APAC

A special thanks for your great effort!

Garos 2

Vice President/Managing Director, Asia Product Supply, Asia

2019 STAR

#### Charity and Volunteerism:

#### Read books



People rarely read books anymore. This could be due to some reasons like a hectic work schedule or procrastination. Nonetheless, we highly encourage that you read as many books as possible. This will help you gain perspective and motivate you to work on your masterpiece.

#### a. Community public library & information center (Estd. Since 1993)

**Community Public Library** 

( A initiative of a Community Public Library Trust) Since 1993, REGD No : 109/10



Wapda Road, Khagrachari Hill District, Bangladesh, Phone : 88 0371 62477, E-mail: cpl.khagrachari@gmail.com





### VF 100 winner for volunteer & charity

#### # Congratulations letter from VF Corporation, USA

Sep 10 in Hong Kong, we acknowledged your

schedules a trip to Bangladesh.

Thanks and Regards, Elaine

Ungoute//////////

Hi Masuduzzaman

information.

.

#### # Certificate of achievement



#### Bangladesh Garment Research Academy : An Innovative Virtual Learning Platform and Solution Toolkit

Background: 1) Its created from more than 50 successful quality improvement project's result evaluation in lass 22 years. 2) Historical data analysis in the QMS & QE about 50 apparel manufacturing & 20 key brands





- Transformation of Bangladesh clothing industry & find the scope of improvement
- Transformation Dream of QE to a Project to achieve amazing result
- Transformation of method to a actionable application toolkit
- Transformation of QA/QAM/QMS/PQE toolkit to mateverse (visual to virtual & virtual to visual)
- Transformation process improvement > quality> productivity> profitability toward sustainability and mankind
- Transformation from top down quality improvement approach to bottom-up approach
- Transform problem into solution through one piece garment analysis only
- □ This project is a guideline and handbook for quality lovers







# How was training effective ?

Learned a lot	55	80	95	100
Learned some	40	65	85	90
Learned a little	25	50	70	75
Didn't learned much	Ο	30	45	60
CORRECTION	Didn't like at all	lt was Ok	Liked most of it	Loved It

Average Feedback score:88%



### an accident. It is always the result of intelligent **effort."**

John Ruskin





### Success celebration









# **Conclusion:**

### Todays guest for debate

- Let us know if you have any query?
- Let us know if you have any recommendations?
- We will be more than happy to accept your criticism
- Feel free to connect with us to share your opinion







# We are the learner & quality family that inspires people to live with passion and confidence

